



Volunteer Mediator Information Form

Name:

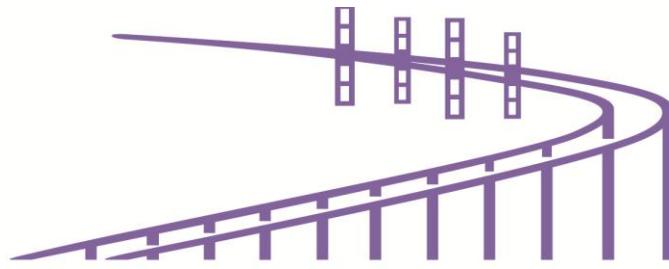
Mailing Address:

Preferred Email:

Employer, if applicable:

Birthday (Month and Day)

1. How did you hear about the volunteer opportunities at Mid Shore Mediation?
2. Are you able to complete 50 hours of interactive mediation training?
3. Please review the 10 Points of Community Mediation Attached to this Document.
 - a. What stands out to you about the 10 Points?



COMMUNITY MEDIATION MARYLAND

your conflict, your solutions

The 10 Point Community Mediation Model

A group of stakeholders throughout the state of Maryland, in collaboration with the Maryland Mediation and Conflict Resolution Office (MACRO) met several times to develop the guidelines below. These guidelines are the core of our funding model and have evolved into the standard by which all community mediation centers strive to operate in Maryland.

Mediation helps people reach agreements, rebuild relationships, and find permanent solutions to their disputes. Mediation is a process that lets people speak for themselves and make their own decisions. Community mediation provides a non-profit framework for assuring access to mediation services at the community level with control and responsibility for dispute resolution maintained in the community. Community mediation strives to:

1. Train community members - who reflect the community's diversity with regard to age, race, gender, ethnicity, income and education to serve as volunteer mediators.
2. Provide mediation services at no cost or on a sliding scale.
3. Hold mediations in neighborhoods where disputes occur.
4. Schedule mediations at a time and place convenient to the participants.
5. Encourage early use of mediation to prevent violence or to reduce the need for court intervention, as well as provide mediation at any stage in a dispute.
6. Mediate community-based disputes that come from referral sources including self-referrals, police, courts, community organizations, civic groups, religious institutions, government agencies and others.
7. Educate community members about conflict resolution and mediation.
8. Maintain high quality mediators by providing intensive, skills-based training, apprenticeships, continuing education and ongoing evaluation of volunteer mediators.
9. Work with the community in governing community mediation programs in a manner that is based on collaborative problem solving among staff, volunteers and community members.
10. Provide mediation, education, and potentially other conflict resolution processes to community members who reflect the community's diversity with regard to age, race, gender, ethnicity, income, education, and geographic location.